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Showcase of New Services and Solutions By Subashini Selvaratnam

THE recently-concluded Pikom Software & Services Showcase 2006 held at the Kuala Lumpur Convention Centre (KLCC) provided an ideal platform for players in the software solutions and services industry to showcase their offerings.

One such exhibitor is PenZoft Corporation Sdn Bhd. The company introduced its latest software called Carry it Easy for universal serial bus (USB)-based flash drives and other portable storage formats.

This software allows mobile users to manage and protect files, store e-mails and contacts, and have Favorites/Bookmarks wherever they go.

PenZoft's senior vice president Niumal Weerasena said the software, which comes with a portable e-mail function, allows users to copy their Outlook or Outlook Express data on flash drives, and even run them from there on other computers.

In addition, the software allows most flash drives to be partitioned into private and public areas. The private area will be password-protected but for flash drives where private partitioning is not supported yet, Carry it Easy uses a 128-bit encryption to password-protect the user's data.

Carry it Easy allows users to synchronise, consolidate and access their Internet Explorer Favorites and Firefox Bookmarks from any computer.

Other interesting features include USB Drive Lost & Found mechanism, document synchronisation, data compression and support for multi-lingual user interfaces such as English, German, French, Italian, Spanish, Portuguese and traditional Chinese.

Green Packet Berhad also took the opportunity to launch its enterprise-based communication solution called SONaccess Office Unlimited Solution (SONaccess OUS).

Its general manager Kelvin Lee said Green Packet offers SONaccess OUS as the answer for enterprises that are hard-pressed to manage their increasingly complex communication needs.

"With businesses spanning multiple and remote locations, mobile and distributed workforce, and with a diversity of devices, it has become imperative for enterprises to effectively manage their enterprise communications to achieve business success," he said.

One of the key features in SONaccess OUS is the "One Internet Protocol (IP), One Number". Here, users are assigned a fixed IP once they are connected to SONaccess OUS.

With a fixed IP address, they can seamlessly move across wireless-fidelity (Wi-Fi), wireless wide area network (WWAN) and local area network (LAN). Users will be assigned a virtual number to define, manage and prioritise their call-routing preferences.

With this feature, users can be reached via any devices, hence allowing for "anytime, anywhere" communication.

SONaccess OUS also allows enterprises to deploy a "virtual office" concept with voice-over Internet protocol (VoIP) roaming support across WWAN, wireless local area network (WLAN) and external third-generation (3G) telecommunication network.

SONaccess OUS consists of Mobile Enterprise Server (MES), Mobile Application Server (MAS), and SONmobile client software.

MES enables seamless mobility that can be plugged into the existing corporate network and be operational within hours. As for MAS, it is an add-on server that comprises presence, voice mail, call routing and conferencing capabilities.

"Presence is a key component that allows users to communicate with each other instantly across the office or around the world by giving them an indication of whether the person they wish to contact is available or not," Lee explained.

Another exhibitor is local Internet service provider (ISP) TM Net Sdn Bhd (TM Net) which demonstrated the tmnet BB phone, an end-to-end IP-based hosted telephony service.

According to its communication assistant manager for product marketing and management Noorismy Khairi, users can enjoy free calls between streamyx user community, and make national and international calls at minimal, discounted call rates with the tmnet BB phone.

The tmnet BB phone uses VoIP technology with the capability to deliver standard calling features like call waiting, call hold, call conference and voice mail.

Another feature is caller ID/calling name retrieval which looks up the name of a caller in an external database when the name does not appear with the call. There are currently 6,000 subscribers using the tmnet BB phone service.

Another exhibitor, **KaiZenHR Sdn Bhd**, showcased an enterprise human capital management system (HCMS) called KaiZenHR. The company claims its solution offers more than 20 human resource modules, fulfilling the needs of both HR operational and HR strategic within the enterprise.

Its account manager Jefferson Caius Hendricks said failure to achieve organisational objectives stems from poor execution of strategy (not necessarily from the quality of the strategy itself).

Here, KaiZenHR HCMS is able to address this issue by identifying the behavioural traits and competencies required in the effective execution of strategy, and linking them to organisational objectives and strategy.

KaiZenHR provides an innovative human resource management information system (HRMIS) that covers operational, administrative functions, skills and competency management, training needs analysis and identification.

Another feature is the built-in reusable component that allows third-party vendors or in-house developed applications to be interfaced seamlessly.

Finally, RJ Info Matrix (M) Sdn Bhd displayed its business accounting and inventory software Tally 7.2, which helps users manage accounts and inventory efficiently.

According to its spokesperson Samten J. Nagarajan, some of its key features include multi-currency accounting that helps maintain accounts in home currency, viewing and generating reports in any desired currency.

Other features include flexible financial periods, maintaining currencies as well as units of measurement up to four decimal places, job costing (assigning cost, revenue and materials to specific jobs), and data synchronisation between head office and branch.

Source: New Straits Times